



**AmeriHealth Caritas**<sup>™</sup>  
**New Hampshire**

**To:** AmeriHealth Caritas New Hampshire Providers  
**Date:** April 13, 2022  
**Subject:** Submit Claims Electronically Using Our Electronic Data Interchange (EDI) Payer ID: 87716

**Summary: You can submit electronic claims through Change Healthcare or another clearinghouse. If you use another EDI vendor, inform them of our EDI payer ID: 87716.**

You can submit electronic claims through Change Healthcare or another clearinghouse. Contact your Practice Management System Vendor or EDI clearinghouse to inform them that you wish to initiate electronic claim submissions to AmeriHealth Caritas New Hampshire. You are not required to enroll with Change Healthcare to submit electronic claims. If you already use another EDI vendor, inform them of the **AmeriHealth Caritas New Hampshire EDI payer ID: 87716.**

Filing claims electronically can offer a number of benefits, including:

- Minimized disruptions to your cash flow.
- Earlier payment of claims.
- Tracked claim status and increased accuracy.
- Reduction in claim rejections and paperwork.
- Decreased overhead costs and staff time.

### **Claims submission via Change Healthcare**

Change Healthcare has transitioned from WebConnect to ConnectCenter. ConnectCenter is designed to improve claims management functionality previously experienced with Emdeon Office/WebConnect. Providers who have a limited ability to submit claims through their hospital or project management system may now benefit from key ConnectCenter features — at no cost to the providers.

Key features are:

- Claims users no longer need to choose between data entry of claims and upload of 837 files — users may do both.
- Secondary, tertiary, and institutional claims can be submitted.



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## New Hampshire

- Claims created online are fully validated in real time so that providers can correct them immediately. And whether providers upload their claims or create them online, the claim reports are integrated with the claim correction screen for ease in follow-up.
- Dashboard and work list views enable providers to streamline their billing to-do list.
- Remittance Advice is automatically linked to the claim, providing a comprehensive view of claim status.

To transition to the new portal, go to ConnectCenter at <https://physician.connectcenter.changehealthcare.com/#/register/step1>. Change Healthcare customer support is available through online chat or call **1-800-527-8133**, option 2 for assistance.

You can find additional resources on our website: <https://www.amerhealthcaritasnh.com>.

- AmeriHealth Provider Manual link:  
<https://www.amerhealthcaritasnh.com/assets/pdf/provider/provider-manual.pdf>
- AmeriHealth Provider Claims Filing Instructions link:  
<https://www.amerhealthcaritasnh.com/assets/pdf/provider/claims-filing-instructions.pdf>

### Questions:

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**.