



**AmeriHealth Caritas**<sup>™</sup>

## New Hampshire

**To:** AmeriHealth Caritas New Hampshire Providers

**Date:** February 26, 2026

**Subject:** **AmeriHealth Caritas New Hampshire is introducing a new solution, Clinical Insights (CI), as part its Care Optimization program.**

**Summary:** AmeriHealth Caritas New Hampshire will introduce a new solution designed to alert providers when diagnosis codes are potentially missing from a claim.

Effective March 24, 2026, AmeriHealth Caritas New Hampshire has contracted with Edifecs to enable a pre-adjudication claims completeness examination solution called "CI."

CI validates gaps within the existing claims submission process utilized today without any new software installed or additional portal logins. As part of AmeriHealth Caritas New Hampshire's Care Optimization programs, AmeriHealth Caritas New Hampshire is placing more focus on the upfront claims submission process to drive more complete and accurate clinical documentation and coding of chronic conditions. This is within the provider's existing billing workflow and channel of submission.

**This upfront focus will help to deliver:**

- Complete view of a member's historical chronic health conditions
- Less provider office disruption through traditional chase list inquiries
- More timely claims processing
- Improved quality of care for our members

More detailed information about this new solution can be found in the attached FAQs.

AmeriHealth Caritas New Hampshire will be conducting trainings on this new process. Information regarding available training is forthcoming.

**Questions**

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**. Thank you for your participation in our network and your continued commitment to the care of our members.

AmeriHealth Caritas New Hampshire | [www.amerihealthcaritash.com](http://www.amerihealthcaritash.com) | **1-888-599-1479**