



To: AmeriHealth Caritas New Hampshire Providers

Date: **January 12, 2026**

Subject: Healthcare Effectiveness Data and Information Set (HEDIS®) annual medical record review

Summary: AmeriHealth Caritas New Hampshire has contracted with DavisJones Consulting Group to assist with the annual medical record review process.

The annual Healthcare Effectiveness Data and Information Set (HEDIS®) reporting period is just around the corner, and AmeriHealth Caritas of New Hampshire is requesting your cooperation with our efforts to collect medical record data for our members whom your office has treated.

AmeriHealth Caritas New Hampshire has contracted with **DavisJones Consulting Group** to assist with the annual medical record review process. **DavisJones Consulting Group** is required to comply with Health Insurance Portability and Accountability Act (HIPAA) Privacy requirements throughout the retrieval process and are trained in medical record retrieval for HEDIS, Centers for Medicare & Medicaid Services (CMS), and state quality reporting programs. Disclosure and use of the medical records, and the collection of medical records for this purpose, is considered to be treatment, payment, or health care operations under HIPAA regulations (45 C.F.R. 164.502(a)(1)(ii)).

We appreciate your cooperation in working with **DavisJones Consulting Group** to schedule retrieval of any requested enrollee records. Records requested should be provided at no charge to the health plan.

If you have any questions, please contact us at
NewHampshireProviderNetwork@amerihealthcaritas.com.

We greatly appreciate your cooperation and timely assistance with this medical record request.

Sincerely,

A handwritten signature in black ink, appearing to read "Louanne Giangreco".

Louanne Giangreco, MD
Market Chief Medical Officer
AmeriHealth Caritas New Hampshire

Questions:

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**.