

To: AmeriHealth Caritas New Hampshire Providers and Administrative Staff

Date: September 16, 2025

Subject: Prior Authorization Requirement – Evaluation for Organ and Bone Marrow

Transplants

Summary: Evaluation for solid organ or bone marrow transplants will now require prior authorization.

Effective October 15, 2025, evaluation for solid organ and bone marrow transplants will require prior authorization. This update is intended to support earlier identification of AmeriHealth Caritas New Hampshire members who may be facing a potential solid organ or bone marrow transplant.

What's new: Prior authorization will now be required for the *transplant evaluation* in the following transplant categories: **kidney, heart, liver, pancreas, lung, potential stem cell and bone marrow**.

What's NOT changing: The *transplant inpatient procedure* itself remains subject to prior authorization, as all inpatient admissions require prior authorization.

Updates to Prior Auth Lookup Tool: Specific transplant procedure codes will now appear as **"Yes – Prior Authorization Required"** in the Prior Authorization Lookup Tool to ensure accuracy and consistency.

Action you can take:

Verify whether a service requires prior authorization by using the **Prior Authorization Lookup Tool** available on the AmeriHealth Caritas New Hampshire provider website: https://www.amerihealthcaritasnh.com/provider/resources/prior-auth/prior-authorization-lookup



Questions: If you have questions about this communication or would like a full list of codes affected by this change, please contact your Provider Account Executive or the Provider Services department at **1-888-599-1479.**

Thank you for your continued partnership in providing high-quality care to our members.