



# AmeriHealth Caritas<sup>™</sup>

## New Hampshire

**To:** AmeriHealth Caritas New Hampshire Providers

**Date:** November 10, 2025

**Subject:** Help us support our members by sharing data

**Summary: We are inviting our providers to voluntarily share demographic information during credentialing, re-credentialing and provider roster updates.**

### **Help us support our members by sharing data**

In support of our commitment to equitable healthcare access and improved provider and patient relations, we invite our providers to voluntarily share their demographic information. This includes your race and the languages you, and your practice speak.

This data helps us better reflect the diversity of our networks, support member choice, and help improve access to culturally responsive care.

Our members value the ability to connect with providers who understand their cultural and linguistic preferences.

By collecting race, ethnicity, and language (REL) data we can:

- Highlight the diversity of our provider network.
- Improve how we present provider information.
- Support compliance with national standards including but not limited to Cultural Linguistic Appropriate Services (CLAS) and National Committee for Quality Assurance (NCQA) Accreditation.

### **How do we collect this information?**

AmeriHealth Caritas New Hampshire collects provider REL data through our standard processes, including credentialing, re-credentialing, and provider roster updates, using the federal categories established by the Office of Management and Budget (OMB).

REL data is housed in a database that is made available to members.

- Gender data, provider and staff languages, and additional language services are available through AmeriHealth Caritas New Hampshire's provider directory.
- Race and ethnicity information are not displayed in the provider directory. The information is only made available to members upon request.

## Questions

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-888-599-1479**.

Thank you for partnering with us in advancing health equity.