



AmeriHealth Caritas[™]

New Hampshire

To: AmeriHealth Caritas New Hampshire Providers
Date: December 15, 2022
Subject: We no longer accept handwritten claims. See our instructions on our website.

Summary: Effective November 1, 2022, AmeriHealth Caritas New Hampshire will no longer process any handwritten claims.

As of November 1, 2022, AmeriHealth Caritas New Hampshire will no longer accept handwritten claims. Handwritten information often causes delays in processing and/or inaccurate payments due to reduced clarity. Claims are best submitted electronically for ease, speed, and accuracy of processing.

Page 66 of our Provider Claims Filing Instructions specifies that we do not accept handwritten claims. You can refer to our Provider Claims Filing Instructions on our website at: <https://www.amerhealthcaritasnh.com/assets/pdf/provider/claims-filing-instructions.pdf>.

Printed or typed paper claims are still accepted by mail at:

AmeriHealth Caritas New Hampshire
Attn: Claims Processing Department
P.O. Box 7387
London, KY 40742-7387

Again, submitting claims electronically is preferred. See our website's claims section for further information.

Questions:

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**.

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