



# AmeriHealth Caritas™

## New Hampshire

**To:** AmeriHealth Caritas New Hampshire  
**Date:** Providers October 17, 2022  
**Subject:** Reminders for Billing Ambulance Claims

**Summary: Based on “Section 30 — General Billing Guidelines” of “Chapter 15 – Ambulance” of the CMS Medicare Claims Processing Manual, here is our current guidance on how to code ambulance claims.**

AmeriHealth Caritas New Hampshire bases its ambulance coding procedures on “Section 30 — General Billing Guidelines” of “Chapter 15 – Ambulance” of the CMS **Medicare Claims Processing Manual**. It can be found online at: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/clm104c15.pdf>.

- **Independent ambulance suppliers** may bill on the ICD-10 ASC X12 837 professional claim transaction or the CMS-1500 Form. These claims are processed using the Multi-Carrier System (MCS).
- **Institution-based ambulance providers** may bill on the ICD-10 ASC X12 837 institutional claim transaction or Form CMS-1450. These claims are processed using the Fiscal Intermediary Shared System (FISS).
- In addition, institutional-based providers must **report one of the following modifiers with every HCPCS code** to describe whether the service was provided under arrangement or directly:
  - **QM:** Ambulance service provided under arrangement by a provider of services; or
  - **QN:** Ambulance service furnished directly by a provider of services.

While combinations of these items may duplicate other HCPCS modifiers, when billed with an ambulance transportation code, the reported modifiers can only indicate origin/destination.

You can find additional resources on our website: <https://www.amerhealthcaritasnh.com>.

- AmeriHealth Caritas New Hampshire Provider Manual: <https://www.amerhealthcaritasnh.com/assets/pdf/provider/provider-manual.pdf>
- AmeriHealth Caritas New Hampshire Provider Claims Filing Instructions: <https://www.amerhealthcaritasnh.com/assets/pdf/provider/claims-filing-instructions.pdf>

### Questions:

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**.

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