



To: AmeriHealth Caritas New Hampshire Providers
Date: August 2, 2022
Subject: AmeriHealth Caritas New Hampshire Ordering, Referring, and Prescribing Reminder

Summary: Reminder to include ordering, referring or prescribing information on claims

AmeriHealth Caritas New Hampshire would like to remind providers who bill on a CMS-1500 that the ordering, referring, and prescribing (ORP) provider information is required on claims, if applicable. Also, these ORP providers are required to have valid New Hampshire Medicaid IDs.

Effective August 16, 2021, AmeriHealth Caritas New Hampshire began denying claims for billing providers that require an ORP provider to be included on the claim if the ORP information is missing and/or if they are not currently enrolled with New Hampshire Medicaid. Please refer to the Claims Filing Instructions for CMS-1500 claim forms, located on our website at <https://www.amerihealthcaritasnh.com/provider/forms/index.aspx>, under fields 17, 17a and 17b.

Please note if a provider is strictly an ORP/non-billing provider, they do **not** need to enroll/contract with AmeriHealth Caritas New Hampshire.

Pharmacy does accept claims at point of service (POS) from providers that are not ORP providers. Providers do not have to be contracted with AmeriHealth Caritas New Hampshire or have a New Hampshire Medicaid ID in order for claims to pay at a pharmacy.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Account Executive or the Provider Services department at **1-888-599-1479**.