



To: AmeriHealth Caritas New Hampshire Providers
Date: May 21, 2021
Subject: AmeriHealth Caritas New Hampshire UM Contact Reminder

Summary: Reminder for UM fax number for review of inpatient cases.

In order to support providers in coordinating our members' care, AmeriHealth Caritas New Hampshire would like to remind inpatient facilities of the correct fax number when contacting Utilization Management (UM) about concurrent review of inpatient cases. The fax number for these cases is **1-833-468-2264**.

You can also find this number in the Provider Manual under "Prior Authorization Contact Information."

Please do not use the prior authorization (PA) fax number for concurrent inpatient cases. The PA number is **1-833-469-2264**. Note that these numbers look very similar.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Account Executive or the Provider Services department at **1-888-599-1479**. Providers may also call AmeriHealth Caritas New Hampshire Utilization Management at **1-833-472-2264**.