



**AmeriHealth Caritas**<sup>™</sup>

## New Hampshire

**To:** AmeriHealth Caritas New Hampshire Providers  
**Date:** November 10, 2020  
**Subject:** Healthcare Effectiveness Data and Information Set (HEDIS®) Reporting Period

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The annual Healthcare Effectiveness Data and Information Set (HEDIS®) reporting period is just around the corner, and I am writing to request your cooperation with our efforts to collect medical record data for our members whom you have treated.

AmeriHealth Caritas New Hampshire has contracted with Reveleer to assist with the annual medical record review process. Reveleer is required to comply with Health Insurance Portability and Accountability Act (HIPAA) Privacy requirements throughout the retrieval process and is trained in medical record retrieval for HEDIS, Centers for Medicare & Medicaid Services (CMS), and state quality reporting programs. Disclosure and use of the medical records, and the collection of medical records for this purpose, is considered to be treatment, payment, or health care operations under HIPAA regulations (45 C.F.R. 164.502(a)(1)(ii)).

We appreciate your cooperation in working with Reveleer to schedule retrieval of any requested member records. Records requested should be provided at no charge to the health plan.

We greatly appreciate your cooperation and timely assistance with this medical record request.

Sincerely,

*Ginny Rouse, RN*

Ginny Rouse, RN  
Director, Quality Management  
AmeriHealth Caritas New Hampshire

**Questions:**

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact the Corporate MMR Ops point-of-contact, Melissa Lawson, Lead HEDIS Data Reviewer at **1-215-863-6318**.