

**To:** AmeriHealth Caritas New Hampshire Providers

**Date:** October 25, 2023

Subject: Gap in Care Quality Incentive Program for 12 to 17 year old Well Child

Visit

#### It's as easy as 1, 2, and 3!

1. Perform an annual well child visit between October 16, 2023 and December 31, 2023 for children ages 12 through 17.

2. File a claim using one of the following Well Child Visit codes:

CPT service code – 99384 or 99394 – OR – HCPCS II service code - G0438; G0439; S0302; S0610; S0612; S0613 – OR –

ICD-10 Diagnosis code - Z00.121; Z00.129; Z00.2; Z00.3; Z01.411; Z01.419

3. Receive your quality incentive payment of \$30.00 per visit payment for the claim submitted following a monthly claim reconciliation conducted within 30 days after close of the month.

# Gap in Care Quality Incentive Program for 12 to 17 year old Well Child Visit

AmeriHealth Caritas New Hampshire is pleased to introduce our 2023 fourth quarter Gap in Care Quality Incentive Program to ensure that children receive necessary preventative health care screenings, vaccinations, and exams. This quality incentive program provides compensation to qualified providers who perform well child visits and submit timely claims when well visits take place between October 16, 2023 and December 31, 2023 for AmeriHealth Caritas New Hampshire members ages 12 through 17.

AmeriHealth Caritas New Hampshire is excited about this program and looks forward to working with your practice to help maximize your revenue, while also providing high-quality, cost-effective care to our AmeriHealth Caritas New Hampshire plan members. This quality incentive program will be in effect for eligible members only for dates of service October 16, 2023 through December 31, 2023.

For questions, please contact your Provider Network Management Account Executive.

Thank you for your continued participation in our network and your commitment to our members.

### How do I participate?

Provide the qualifying service for children ages 12 through 17.

Then submit a claim for the eligible service you provided with at least one (1) of the appropriate Well Child Visit codes by following your normal claim submission process. It's that easy!

## How can I identify eligible members due for annual Well Child Visit?

Members due for eligible service may be identified by reviewing your Gap in Care report in NaviNet.

Log into NaviNet at www.navinet.net and follow the steps listed in the Care-Gap-Response-Form-Provider -Guide.

If you need help finding this user guide on NaviNet, please contact your Provider Network Management Account Executive.

\*Eligible Members are restricted to those children who have not had a well visit prior to October 16, 2023 and are within ages of 12 through 17.

How much is the compensation for this Gap in Care Quality Incentive Program for 12 to 17 year old Well Child Visit? \$30.00

#### Are there other benefits?

**Yes!** Submitting the correct Well Child Visit claim code informs us that you have provided the service and may decrease the need to request medical records to review for this information to satisfy HEDIS measures and provide recommended preventive service to your child patients.

# How are members engaged to seek these services?

AmeriHealth Caritas New Hampshire members who need a well child visit may receive live phone calls and/or text reminders from the health plan encouraging them to contact their provider offices and schedule needed services.

AmeriHealth Caritas New Hampshire members also receive a \$30 reward on their member CARE Card, a reloadable debit reward card, when they complete this visit.

If you have questions about this program or need assistance with NaviNet, please contact your Provider Network Management Account Executive. Please note, correct coding and submission of claims is the responsibility of the provider.

AmeriHealth Caritas New Hampshire reserves the right to make changes to this program at any time and shall provide written notification of any changes.