



**AmeriHealth Caritas**<sup>™</sup>  
New Hampshire

**To:** AmeriHealth Caritas New Hampshire Providers

**Date:** August 27, 2020

**Subject:** Additional EOB Codes will appear on your Remittance Advices starting September 19, 2020

**Summary:** Effective September 19, 2020, AmeriHealth Caritas New Hampshire is transitioning to a new claim editing vendor. Therefore, you may begin to see additional Explanation of Benefits (EOB) explanation codes on zero paid lines. Read on to learn more about this transition and the new codes you may see.

**Background:**

Currently, edits are applied *after* a payment is calculated. The new process, effective September 19, 2020, will apply coding and billing edits *before* pricing. This change necessitated the creation of a new set of EOB codes; all of the new EOB codes are recognizable by starting with a lower case alpha value. Please see the list of new and current EOB codes associated with this transition by visiting our website at <https://www.amerihealthcaritasnh.com/provider/claims-billing/index.aspx>.

**Update:**

Effective September 19, 2020, you may begin to see remittance advices with the “new” EOB codes, starting with lower case alpha values, instead of the “H” and “N” codes you currently receive.

**Action Needed:**

**No action** is needed on your part. We are sharing this information with you so that you can familiarize yourself with the new codes and make any applicable business process changes as needed.

**Questions:**

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-888-599-1479**.