



AmeriHealth Caritas[™]

New Hampshire

To: AmeriHealth Caritas New Hampshire Providers
Date: September 10, 2021
Subject: Prior Authorization Lookup Tool Available on Plan Website

Summary: As of September 8, 2021, providers can verify authorization requirements online with a CPT or a HCPCS code.

AmeriHealth Caritas New Hampshire is excited to introduce the Prior Authorization Lookup Tool. This new, user-friendly resource allows users to enter a CPT or an HCPCS code to verify authorization requirements in real time before delivery of service.

The Prior Authorization Lookup Tool was designed to help reduce the administrative burden of calling Provider Services to determine whether prior authorization is required. The tool is easy to use and offers general information for outpatient services performed by a participating provider.

To try the Prior Authorization Lookup Tool, visit
<https://www.amerihealthcaritasnh.com/provider/resources/prior-authorization-lookup.aspx>.

Prior authorization requests cannot be submitted through the tool and should continue to be requested through your current process. You can also submit your requests electronically via NaviNet. Through your single login to NaviNet, you can request prior authorization and view authorization history. If you are not already a NaviNet user, visit <https://navinet.secure.force.com> to sign up.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-888-599-1479**.