



AmeriHealth Caritas[™]

New Hampshire

To: AmeriHealth Caritas New Hampshire Pharmacy Providers
Date: August 17, 2021
Subject: 72-Hour Emergency Supply for Pharmacy Prior Authorization Drugs

Summary: Pharmacies should dispense a 72-hour emergency supply of medications denied due to prior authorization while awaiting determination.

In accordance with federal requirements and to avoid interruption of current therapy or delay in the initiation of therapy for our members, we ask pharmacy providers to dispense a 72-hour emergency supply of prescribed medications which are denied due to prior authorization while awaiting a prior authorization (PA) or medical necessity (MN) determination. All participating pharmacies are authorized to provide a 72-hour supply of medication.

Exceptions to the emergency medication supply are as follows:

1. The medication has a Drug Efficacy Study Implementation (DESI) classification of other than "Safe and Effective."
2. The medication belongs to a non-covered therapeutic category (e.g. cosmetic agents, infertility treatments) as outlined by New Hampshire Department of Health and Human Services (DHHS).
3. Use of the prescribed medication is contraindicated because of the patient's medical condition or possible adverse drug interaction.
4. Use of the medication for a limited period followed by an abrupt discontinuance of the medication would be medically contraindicated.

Provision of a 72-hour supply does not guarantee the medication will be approved after a prior authorization review. Reimbursement for the ingredient cost and dispensing fee of this supply will be provided even if the prior authorization request is ultimately denied.

Dispensing a 72-hour supply:

- Submit DUR PPS level of service code "3" to override rejection and resubmit the claim.
- One temporary supply is allowed per member per medication per 90 days.

Please do not turn members away. Please contact AmeriHealth Caritas New Hampshire provider pharmacy services with any questions at **1-888-765-6394 (TTY 1-855-809-9206)**.