



AmeriHealth Caritas™

New Hampshire

To: AmeriHealth Caritas New Hampshire Providers
Date: July 24, 2023
Subject: COVID-19 administrative easings end as the public health emergency ends

SUMMARY: With guidance from the New Hampshire Department of Health and Human Services (DHHS), AmeriHealth Caritas New Hampshire has ended most COVID-19 administrative flexibilities as of May 11, 2023.

As a result of the COVID-19 pandemic and public health emergency, DHHS and its Medicaid managed care organizations (MCOs) had issued a joint communication in July 2020 about the COVID-19 administrative flexibilities put in place. **As of May 11, 2023, most of these flexibilities have ended.**

DHHS now authorizes the State's contracted Medicaid MCOs, including AmeriHealth Caritas New Hampshire, to return to pre-emergency standard operating procedures for all members. See the attached for the flexibilities that have been rescinded.

All other DHHS COVID-19 flexibilities described in other guidance or publications are currently under review. Any changes will be communicated separately.

Note: We will continue to waive prior authorization for generic non-controlled behavioral health drugs.

Questions:

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**, or Provider Pharmacy Services at **1-888-765-6394 (TTY 1-855-809-9206)**.

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