

AmeriHealth Caritas New Hampshire Provider Orientation Session Schedule

AmeriHealth Caritas New Hampshire has collaborated with eviCore healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the following programs will require prior authorization for patients covered by AmeriHealth Caritas New Hampshire effective for dates of service **June 1, 2023** and beyond.

DME
Genetic Testing
Joint & Spine Surgery

Pain Management
Occupational Therapy
Diagnostic Sleep Testing

Medical Oncology
Radiation Oncology
Physical Therapy

Beginning in **May 2023**, eviCore healthcare will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the eviCore website and a question-and-answer period.


Registration

All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in **Eastern Standard Time**. Please see the next page for the New Hampshire session schedule.

***Note:** All programs for AmeriHealth Caritas in New Hampshire are listed on the schedule; select the appropriate program training based on your physician specialty and availability.

How To Register

Please read the following instructions to register for and participate in a session:

1. Please go to <http://eviCore.webex.com>
2. Select "**WebEx Training**" from the menu bar on the left 
3. Click the "**Upcoming**" tab and choose the session you want to attend. *Each session will be listed with the health plan name and program specialty, e.g. "*AmeriHealth Caritas New Hampshire Provider Orientation for **Oncology***"
4. Click "**Register**" next to the session you wish to attend
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at www.evicore.com/resources/healthplan/amerihealth-caritas. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at **1-800-646-0418 (Option 2)**. For any client or provider inquiries not associated with this training, please email ClientServices@evicore.com.

Session Name	Date	Time
AmeriHealth Caritas New Hampshire Provider Orientation for Oncology	May 17 th	11:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for Oncology	May 24 th	3:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for Oncology	June 5 th	10:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for Genetic Testing	May 15 th	2:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for Genetic Testing	June 2 nd	11:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for PT/OT	May 16 th	11:30 am
AmeriHealth Caritas New Hampshire Provider Orientation for PT/OT	May 22 nd	1:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for PT/OT	June 7 th	11:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	May 18 th	10:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	May 24 th	1:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for Pain Mgmt. / Joint and Spine Procedures	June 6 th	3:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for Diagnostic Sleep Testing	May 17 th	2:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for Diagnostic Sleep Testing	May 23 rd	11:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for Diagnostic Sleep Testing	June 7 th	3:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for DME	May 16 th	11:00 am
AmeriHealth Caritas New Hampshire Provider Orientation for DME	May 25 th	1:00 pm
AmeriHealth Caritas New Hampshire Provider Orientation for DME	June 8 th	2:00 pm

Questions?

If you have questions about this communication, please contact your Provider Network Management Account Executive or the Provider Services department at **1-888-599-1479**.

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