## Your Member Portal

## Sign up. Log in. Stay connected.

## What is the Member Portal?

The Member Portal is an easy-to-use, secure website that:

- Gives you the power to be involved with your health.
  - Get benefit details.
  - Change your primary care provider (PCP).
  - Find in-network pharmacies, set up prescription refill reminders, and more.

- Allows you to see your recent health history.
  - Get up to six months of your prescription history, including most recent refills.
  - 24/7 access to your health records, such as when vaccines and tests were last completed.
- Makes completing your Health Risk Assessment (HRA) more convenient.
  - Earn a \$30 reward in just minutes\* (added to your CARE Card) when you complete the HRA.

## Where do I find the Member Portal?

Find your portal with the following steps:

- 1. Go to **www.amerihealthcaritasnh.com** > Members.
- 2. Click **Member Portal** on the menu.
- 3. First-time user? Register using the member ID number that is on your member ID card.

Choose the email address you want to use as your user ID and create a password.

Already registered? Just log in.

Make sure to keep your user ID and password safe and secure. Don't share them with anyone.

\*Some restrictions and limitations may apply. Earn up to \$250 in cash and non-cash goods and services each state fiscal year ending June 30.

You can speak to someone 24 hours a day, seven days a week, by calling Member Services at 1-833-704-1177 (TTY 1-855-534-6730).





You can call us if you need help or prefer to speak to a person. We're here to help you get the resources you need.

If you would like a paper copy of your HRA or self-management tools in the mail, or if you want them in another language, let us know!

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This is to help you learn about your health condition. It is not to take the place of your primary care provider (PCP). If you have questions, talk with your PCP. If you think you need to see your PCP because of something you have read in this information, please contact your PCP. Never stop or wait to get medical attention because of something you have read in this material.

AmeriHealth Caritas New Hampshire complies with applicable federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of age, race, ethnicity, national origin or ancestry, mental or physical disability, sexual or affection orientation or preference, gender identity, marital status, genetic information, source of payment, sex, creed, religion, health or mental health status or history, need for health care services, amount payable to AmeriHealth Caritas New Hampshire on the basis of an eligible person's or member's actuarial class or pre-existing medical/health conditions, whether or not the member has executed an advance directive, or any other status protected by federal or state law.

Attention: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-833-704-1177 (TTY 1-855-534-6730)**.

Atención: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-833-704-1177 (TTY 1-855-534-6730)**.

For the full nondiscrimination notice, go to **www.amerihealthcaritasnh.com**.

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