

About Your Transportation Benefits

As an AmeriHealth Caritas New Hampshire member, you qualify for transportation benefits. AmeriHealth Caritas New Hampshire covers medically necessary emergency and nonemergency transportation. Here is information about the types of transportation you can get from AmeriHealth Caritas New Hampshire. For questions, you can call Member Services 24 hours a day, seven days a week, at **1-833-704-1177 (TTY 1-855-534-6730)**.

Emergency transportation

If you have an emergency, call 911. If you call for emergency transportation and your condition is not a true emergency, you may have to pay.

Non-emergency transportation

If you need nonemergency medical transportation (NEMT), like a ride to a medical appointment, AmeriHealth Caritas New Hampshire can help.

AmeriHealth Caritas New Hampshire will make sure you get the kind of nonemergency medical transportation you need, including friends and family mileage reimbursement at \$.58 per mile. If you have questions or wish to schedule transportation, call **1-833-301-2264**, 8 a.m. – 8 p.m. Monday to Wednesday, or 8 a.m. – 5 p.m. Thursday and Friday.

If you are unable to keep an appointment, call the transportation line as soon as possible to cancel or reschedule the ride.

AmeriHealth Caritas New Hampshire complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

Attention: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-833-704-1177 (TTY 1-855-534-6730)**.

Atención: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-833-704-1177 (TTY 1-855-534-6730)**.

Attention : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-833-704-1177 (TTY 1-855-534-6730)**.

For the full nondiscrimination notice, go to www.amerihealthcaritasnh.com.

