

Member Advisory Board Meeting Minutes



November 15, 2022
6:00-7:00PM
Location: Virtual

1. Introductions/Discussions

Community Outreach Manager

- Opened the meeting with a welcome and greetings to those in attendance.

Community Health Educator

- Recapped ribbon cutting/grand opening of Wellness and Opportunity Center in Manchester.
 - Shared photos of Wellness and Opportunity Center. Discussed proposed programming that will be coming available in 2023.
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2. Member Discussion/Feedback

Member 1

- Asked how to be connected to Care Management services with the health plan. Information will be provided for referral by ACNH staff after meeting.
 - Relayed continued difficulty with transportation services and inconsistency in the quality of driver services. Was able to be connected to a new transportation company through CTS.
 - Member would like to attend programs at the Wellness and Opportunity Center, asked if classes would be offered virtually. It was confirmed that programs will be hybrid-online and in person at the Manchester location.
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